

Questions from UCB Walkthrough:

Q1: When the customer switches projects, what's the mechanism to ensure that the banked credits, which were generated for the hosts that they were previously subscribed to are being monetized and then distributed to the host that had had generated them, as opposed to the new host?

A1: Banks are tied to the community solar generation source (host). This allows the subscription fee to be tied to the generation it is derived from.

Q2: When a subscriber is dropped from a project but still has a remaining bank balance, will that customer still show up on the credit reports, and will we still get kind of that monthly detail of how many credits were withdrawn from the bank and apply to their account?

A2: The credit report currently shows all relevant data for customers who have moved out and will continue to function in the same manner as it did in the pilot moving forward. Add subject to true-up rules.

Q3: Finalized accounts. How are they being handled with banked kwh.

A3: Per our Tariff: When the subscriber's company account is closed, any excess bill credits greater than the sum of all appropriate billable charges shall be compensated at the Company's average LMP of the JCP&L transmission zone.

Q4: Is the net crediting agreement per project or so?

A4: Per project

Q5: Is the first billing period or the first production period starting January, is that gonna be all on the same day or is it gonna vary by project?

A5: Starts for all generation from 1/1/2025 on. As to the earliest 'end of bill date' that will see a credit, that is not set in stone but will likely be around the end of January. Most customers will see subscriptions fees for the first time with their February bills.

Q6: Do the production periods vary by project or is it always calendar month?

A6: All project generation is measured by calendar month.

Q7: When should we expect responses on Historical Usage Requests? What happens if a response isn't received.

A7: We make every attempt to work the Historical Usage Requests within 3 business days. Sometimes these requests may take longer depending on the number of requests received. We are working internally on an escalation process and will communicate that once it is solidified.

Q8: If we come to a point where our project PTO and we've never received any sort of historical usage for our customers, should we just submit an allocation with an estimate or how would you suggest we go about that?

A8: The utility cannot provide guidance on how to size a customer's subscription. If we don't have a list 60 days out, we can bank month 1.

Q9: If we're receiving a check, we need to have support for it. And you know, we have the credit report, presumably it will be for a period of time that will sum up to what will equal the check, and will that show the total amount for the check?

A9: It will be a check for that dollar amount for that month's run. It may not have all that month subscriber's subscription fees on it due to the timing of billing. But it will always have everything that is billed at the point the check goes out. The credit report can be used to validate the check payment. We are working on a report that will be sent out separately from the check and the credit report